



BRAZIL SUMMIT ON

CUSTOMS & IMPORT COMPLIANCE

How to Expedite Customs Clearance, Prepare for Inspections/Audits and Integrate Complex Import Regulations into an Effective Compliance Program

CÚPULA DO BRASIL SOBRE

COMPLIANCE ADUANEIRO E NA IMPORTAÇÃO

Como Agilizar o Desembarço Aduaneiro, Preparar-se para Inspeções/Auditorias e Integrar Regulamentos de Importação Complicados em um Programa Eficaz de Compliance.

May 30–31, 2012 | Tivoli São Paulo, Brazil

KEYNOTE SPEAKERS

Tatiana Lacerda Prazeres
SECEX Foreign Trade Secretary
Ministry of Development, Industry, and Foreign Trade

Emilio Garófalo
CAMEX Executive Secretary
Ministry of Development, Industry, and Foreign Trade

THE VIEW FROM GLOBAL TRADE HQ ON BRAZIL CUSTOMS COMPLIANCE

Erica Vidal Faulkenberry
Customs & Trade Compliance Manager
The Hershey Company

Jose A. Rodriguez
Regional Manager, Trade Compliance & Transportation
Supply Chain, Latin America, Covidien

EXCLUSIVE WORKING GROUPS

JUNE 1, 2012

A Getting Customs Valuation Right:
How to Meet Complex Brazil Transaction Value Rules

B A Deep Dive into Brazil Tariff Classification:
What Every Trade Executive Needs to Know

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GET IMPORT COMPLIANCE BEST PRACTICES AND LEARN HOW TO:

- Implement a robust customs compliance program tailored for your Brazil operations: core components, reporting structure, internal controls and training
- Prepare for an uptick in Customs inspections and audits: what to do when Brazil Customs officials come knocking
- Implement a tax-efficient structure and minimize indirect tax risks in Brazil
- Optimize your drawback and Brazil FTA operations to ensure compliance and duty savings
- Weigh the costs and benefits of qualifying for Blue Line, and how to maintain certification
- Defend your transaction value and respond to customs valuation challenges
- Prepare for increased enforcement of anti-dumping measures and respond to an anti-circumvention and origin investigation
- Obtain an import license for refurbished or used equipment
- Select and monitor local customs brokers and trading companies

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A GROUNDBREAKING CONFERENCE DESIGNED TO ADDRESS THE UNIQUE CHALLENGES OF IMPORTING INTO BRAZIL. JOIN AN ELITE GROUP OF TRADE EXECUTIVES AND LEARN FROM YOUR PEERS HOW TO MINIMIZE DUTIES AND RESOLVE COMPLEX BRAZIL CUSTOMS CHALLENGES.

Following the tremendous success of its flagship trade compliance conferences in the United States, Europe and Asia, **American Conference Institute** is pleased to introduce its inaugural **Brazil Summit on Customs & Import Compliance**, a groundbreaking international conference addressing the complex customs compliance challenges in Brazil.

In the last year, the Brazilian Government has made several changes to customs regulations and duties, and quadrupled the number of investigators in the Ministry of Development, Industry and Foreign Trade. Customs inspections, origin investigations and valuation disputes are all increasing in frequency and make it imperative for multinationals importing into Brazil to revisit their import compliance strategy. In order to succeed in this evolving regulatory and heightened import enforcement environment, multinationals must stay ahead of the latest Brazil Customs requirements and build a robust compliance program that is effective on the ground. Failure to act is otherwise likely to result in border delays, stiff penalties and missed production and delivery deadlines.

This unique and insightful conference is designed to provide Brazil trade compliance executives with practical import compliance and duty saving strategies. Program highlights include:

An In-Depth Look at Customs Compliance Programs for Brazil:

Benefit from a practical discussion on the core components of an effective customs compliance program for Brazil imports. Learn how to customize your reporting structure, compliance processes, internal controls and training strategies to address the unique risks of your business.

An Unprecedented Opportunity to Benchmark with your Peers at:

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The View from Customs HQ:

Hear what HQ perceives to be an effective compliance program and learn how global trade compliance professionals coordinate trade compliance and foster uniformity in a global organization.

Firsthand Insights from the Brazil Ministry of Development, Industry and Foreign Trade:

Tatiana Lacerda Prazeres
SECEX Foreign Trade Secretary
Foreign Trade Secretariat SECEX

Emilio Garófalo
CAMEX Executive Secretary
Foreign Trade Chamber CAMEX

Interactive and Practical Working Groups:

A Getting Customs Valuation Right:
How to Meet Complex Brazil
Transaction Value Rules

B A Deep Dive into Brazil Tariff Classification:
What Every Trade Executive
Needs to Know

Seats at this premier trade compliance conference are expected to sell out fast. Register early to reserve your place and **take advantage of the special early bird rate**. Register online at www.americanconference.com/customsbrazil.

A MUST-ATTEND EVENT FOR:

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RESUMO DO PROGRAMA

CONFERÊNCIA PRINCIPAL DIA 1

QUARTA-FEIRA, 30 DE MAIO DE 2012

- 7:30 Inscrição e café
- 8:30 Boas vindas e comentários iniciais dos co-presidentes
- 8:45 Construindo e gerenciando um Programa de Compliance sólido para suas operações no Brasil: Uma discussão prática sobre componentes principais, estrutura de relatórios, controles internos e treinamento.
- 9:45 Discurso de abertura da SECEX – Previsão de regulamentação e aplicação da lei para 2012 e as mais recentes tentativas de modernização das alfândegas no Brasil.
- 10:15 Intervalo para café
- 10:30 Preparação para uma inspeção aduaneira: O que fazer quando os funcionários da alfândega batem na porta.
- 11:30 O ano alfandegário em revisão – Avaliando o impacto das mudanças na regulamentação e iniciativas de aplicação da lei nas suas operações aduaneiras.
- 12:15 RADAR e Siscomex – Selecionando a modalidade e como gerenciar exigências estritas.
- 12:45 Almoço de confraternização para oradores e participantes
- FOCO NOS REGIMES ESPECIAIS DE IMPORTAÇÃO**
- 14:00 Acordos de livre comércio – Como comprovar a origem e a qualidade nos programas de acordos de livre comércio do Brasil para melhorar a economia de impostos.
- 15:00 Otimizando suas operações de Drawback: Como garantir Compliance e economia de impostos.
- 15:30 Intervalo para lanche
- 15:45 Agilizando o processo de desembaraço: Como se qualificar para o Blue Line, manter a certificação e maximizar os benefícios.
- 16:15 Valoração aduaneira: Como defender o valor da sua transação e o que fazer quando a alfândega do Brasil rejeitar um valor.
- 17:15 A conferência fica suspensa até o dia 2

CONFERÊNCIA PRINCIPAL DIA 2

QUINTA-FEIRA, 31 DE MAIO DE 2012

- 8:30 Comentários iniciais dos co-presidentes
- 8:35 Discurso de abertura da Câmara de Comércio Exterior (CAMEX) do Brasil.
- 9:00 A Visão da matriz da Global Customs: O que é um programa eficaz de Compliance comercial implementado.
- 10:00 Implementando uma estrutura fiscal eficiente no Brasil: Como minimizar riscos fiscais indiretos e economizar impostos.
- 11:00 Intervalo para café
- 11:15 Preparação para uma aplicação mais severa das medidas anti-dumping – A quem a SECEX está apontando e como responder a uma investigação antifraude e de origem.
- 12:00 Selecionando e monitorando despachantes aduaneiros e Tradings: Como garantir o sucesso de seu programa de gestão de despachantes.
- 13:00 Almoço de confraternização para oradores e participantes
- 14:15 Testando a eficácia do seu Programa de Compliance Aduaneiro: Como detectar brechas e áreas de risco.
- 14:45 Detectando riscos de suborno nas suas operações aduaneiras e de Supply Chain.
- 15:15 Intervalo para lanche
- 15:30 Obtendo uma licença de importação para equipamentos renovados e usados – como e quando obter licenças.
- 16:00 Avaliando e gerenciando riscos do Supply Chain de carregamentos no Brasil.
- 16:45 Sessão interativa de painel. Discussão aberta de perguntas e respostas
- 17:45 Comentários finais dos co-presidentes e encerramento da conferência

GRUPOS DE TRABALHO PÓS-CONFERÊNCIA

SEXTA-FEIRA, 1º DE JUNHO DE 2012

(9:00 – 12:30) – A inscrição abre às 8:30

A Obtendo a valoração aduaneira certa: Uma sessão de trabalho prático sobre como atender as complicadas regras de valor de transações no Brasil

(13:30 – 17:00) – A inscrição abre às 13:00

B Analisando a fundo a classificação tarifária brasileira: O que todo executivo de trading precisa saber

MAIN CONFERENCE DAY 1

WEDNESDAY, MAY 30, 2012

7:30 Registration and Coffee

8:30 **Welcome and Co-Chairs' Opening Remarks**

Geraldine Corrêa Santos
Brazil Customs Manager
Cisco Systems (São Paulo)

Oswaldo L. Moraes
Head Partner, International Trade
Demarest e Almeida (São Paulo)

8:45 **Building and Managing a Robust Customs Compliance Program for Your Brazil Operations: A Practical Discussion on Core Components, Reporting Structure, Internal Controls and Training**

Lucy Serna
Trade Compliance Manager
Latin America Region, International Trade Compliance
Tyco International (USA)

Cristiane Menghelli
International Logistics Manager
Nestle Brazil (São Paulo)

Erikson Biondo
Logistics Manager
Novartis Biociências S.A. (São Paulo)

Nicolás Di Biase
Trade Compliance Director
Baker Hughes (Argentina)

- How to develop and implement a trade compliance program that addresses your unique industry risk areas and fosters uniformity with global requirements
- Building your trade compliance team from the ground up – how to staff and structure based on your organization's customs risks
- Making the most of limited resources when building your regional compliance program
- Getting management buy-in: how to position compliance with upper-management to encourage best practices
- Preparing a customs compliance manual for Brazil
- Linking tax and customs departments to improve the effectiveness of your compliance program
- Implementing self-assessment procedures – how to test your compliance program and detect potential risk areas

9:45 **SECEX Keynote Address – Regulatory and Enforcement Outlook for 2012 and the Latest Customs Modernization Efforts in Brazil**

*Tatiana Lacerda Prazeres**
SECEX Foreign Trade Secretary
Foreign Trade Secretariat SECEX
Ministry of Development, Industry, and Foreign Trade

10:15 Coffee Break

10:30 **Preparing for a Customs Inspection: What to do When Customs Officials Come Knocking**

Carlos Imperatrice
Trade Manager
Bayer CropScience (São Paulo)

Giovane França

Supply Chain and International Logistics Consultant
LATAM Airlines (São Paulo)

- What triggers an inspection and which industries and types of shipments are under increased scrutiny
- Key areas and import documents Customs officials are likely to review
- Procedures followed by Customs to query imports and how to best work with Brazilian Customs officials throughout the process
- How multinationals should prepare for the broadening scope of Brazilian Customs inspections
- Responding to inquiries from other Brazil Government agencies that regulate imports, including ANVISA, MAPA, IBAMA, INMETRO and ANP

11:30 **The Customs Year in Review – Assessing the Impact of Regulatory Changes and Enforcement Initiatives on Your Customs Operations**

Mário Marconini

Associate Incumbent Officer and Former SECEX Secretary
President, MJM Global (São Paulo)

Alexandre Lira

Partner
Lira & Associados (São Paulo)

- Understanding new customs regulations and duties arising from *Plano Brasil Maior* and how they impact multinational companies
 - REINTEGRA – new tax incentives for exporters of goods
 - Increased IPI for imported cars
 - PIS/COFINS credits on acquisition of equipment
 - Non-preferential rules of origin
 - INMETRO – competent to grant import licenses to products subject to technical regulations
 - FFEX – new fund to finance exportations
- Latest Brazilian government initiatives related to World Customs Organization's Revenue Package
- How to meet new import regulations regarding importer license and pre-shipment requirements
- Overview of activities related to customs modernization and trade facilitation

12:15 **RADAR and Siscomex – Selecting the Modality and How to Manage Strict Requirements**

Vera Kanas Grytz

Partner
TozziniFreire Advogados (São Paulo)

- RADAR modalities and time frames – benefits and drawbacks of each type and how to qualify and expedite the process
- Providing tax authorities with an estimation of the import operation and financial evidence consistent with operations
- What to do when your import operation anticipates changes
- What import structures are presently allowed in Brazil and what is the most appropriate RADAR form for each
- Overcoming fraud and illegal tax planning – what is behind RADAR?

12:45 Networking Luncheon for Speakers and Attendees

FOCUS ON SPECIAL IMPORT REGIMES

14:00 Free Trade Agreements – How to Prove Origin and Qualify for Brazil FTA Programs to Increase Duty Savings

Lucy Serna

Trade Compliance Manager
Latin America Region, International Trade Compliance
Tyco International (USA)

Humberto Siúves

Partner
Uno Trade Strategy Advisors (São Paulo)

- Identifying savings opportunities presented by current Free Trade Agreements including Aladi and Mercosul
- What's on the horizon: new FTA opportunities (Israel and India), the reshape of the FTA with Mexico and those under negotiation
- FTA risks and liabilities and how to avoid them
- Streamlining the FTA process – assigning responsibility, authority and accountability
- How to maximize benefits of preferential clauses
- Obtaining origin certificates from suppliers
- How to effectively prove FTA origin
- Getting through an investigation of origin and assessing the benefits of voluntarily submitting yourself to an origin investigation

15:00 Optimizing Your Drawback Operations: How to Ensure Compliance and Duty Savings

- Drawback modalities: understanding and leveraging benefits of each type
- What are the formal requirements that must be met by companies seeking to benefit from drawback incentives
- Understanding the tax authorities' requirement demanding that the inputs purchased with the drawback incentives match those used to manufacture the exported goods
- Preparing your customs brokers and internal team to fulfill drawback requirements
- Developing internal controls to manage your drawback operations

15:30 Refreshment Break

15:45 Expediting the Clearance Process: How to Qualify for Blue Line, Maintain Certification and Maximize Benefits

Andre Nunes de Oliveira

International Trade Logistics Coordinator
DuPont (São Paulo)

- How to qualify for Blue Line and begin the application process
- Ensuring your internal controls meet the established requirements of the Brazilian Federal Revenue Service
- Weighing costs and benefits associated with obtaining and retaining Blue Line certification
- How to determine what information you should and should not provide to Customs authorities when applying for Blue Line
- Day-to-day benefits and drawbacks of operating under Blue Line
- Conducting independent audits to retain Blue Line certification – frequency and depth

16:15 Customs Valuation: How to Defend Your Transaction Value and What to Do When Brazil Customs Rejects a Value

Frank Chioccola

Director, Global Customs & Trade
PepsiCo (USA)

Alessandra Machado

Partner
Trench, Rossi e Watanabe Advogados (São Paulo)

- Determining your transaction value properly, taking into consideration all the required adjustments
- Using alternative methods of customs valuation to support your transaction value
- Understanding the gray channel procedure
- What are the documents and information normally required by the customs authorities in a customs valuation investigation
- Resolving royalty and transfer pricing issues

17:15 Conference Adjourns to Day 2

MAIN CONFERENCE DAY 2

THURSDAY, MAY 31, 2012

8:30 Co-Chairs' Opening Remarks

8:35 Brazilian Foreign Trade Chamber (CAMEX) Keynote Address

*Emílio Garófalo**

CAMEX Executive Secretary
Foreign Trade Chamber CAMEX
Ministry of Development, Industry, and Foreign Trade

9:00 The View from Global Customs HQ: What is an Effective Trade Compliance Program on the Ground

Erica Vidal Faulkenberry

Customs & Trade Compliance Manager
The Hershey Company (USA)

Jose A. Rodriguez

Regional Manager, Trade Compliance & Transportation
Supply Chain, Latin America
Covidien (USA)

Robert J. Pisani – Panel Moderator

Partner
Pisani & Roll LLP (USA)

- Establishing operational compliance program efficiencies that foster a culture of compliance worldwide
- Developing effective standard operating compliance procedures to detect and address non-compliance – with an objective of global uniformity
- Potential strategy aimed at obtaining cross-border uniform tariff classification
- Methodology to incorporate local requirements into an effective global compliance program
- Structural/corporate organizational considerations in developing an optimal trade compliance program for your organization

FTAs

DRAWBACKS

BLUE LINE

10:00 **Implementing a Tax Efficient Structure in Brazil: How to Minimize Indirect Tax Risks and Achieve Duty Savings**

Frank Chioccola

Director, Global Customs & Trade
PepsiCo (USA)

Maurício Barros

Manager
Gaia, Silva, Gaede (São Paulo)

- Assessing taxes upon import of goods into Brazil – II, IPI, ICMS, PIS/COFINS and TX SISC
- Exemptions, reductions and tax incentives of state tax ICMS
- Meeting tax requirements to obtain an import license and presenting evidence of payments
- Dealing with different duties and taxes by state
- Understanding tax implications of registering an operation as an indirect importation and the line that separates direct from indirect importations
- Assessing the tax benefits associated with utilizing a trading company
- What triggers a duty audit and how to effectively respond – providing your tax department with the right documentation
- Resolving frequent problem areas for multinationals registered as direct importation operations and lessons learned from recent duty and tax liabilities and penalties
- What triggers a duty audit and how to effectively respond – providing your tax department with the right documentation
- Common problem areas for multinationals registered as direct importation operations and lessons learned from recent duty and tax liabilities and penalties

11:00 **Coffee Break**

11:15 **Preparing for Increased Enforcement of Anti-Dumping Measures – Who SECEX is Targeting and How to Respond to an Anti-Circumvention and Origin Investigation**

Oswaldo L. Moraes

Partner
Demarest e Almeida (São Paulo)

Guilherme Athia

Governmental and Public Affairs Director
Nike do Brasil Comércio e Participações Ltda. (São Paulo)

- How multinationals should prepare for amendment to anti-dumping act and implementation of anti-circumvention legislation
- Understanding the impact of new procedures for opening anti-dumping investigations
- Defending your rights and interests if your merchandise is subject to an anti-dumping investigation
- New regulations for non-preferential rules of origin and gray channel and how to respond to investigations
- Lessons learned from recent anti-circumvention investigations
- Update on anti-dumping duties

12:00 **Selecting and Monitoring Customs Brokers and Trading Companies: How to Ensure the Success of your Broker Management Program**

Nora Ochoa

Regional Trade Compliance Manager, LATAM
Weatherford International (Mexico)

Rita Prado

Transportation & Logistic Manager for South America
ABB (São Paulo)

Raquel Guevara

Director, Trade Process and Solutions
Microsoft (USA)

- What to look for when selecting customs brokers and trading companies and how to verify their credentials
- Monitoring broker payments to mitigate non-compliance risks
- Defining the role and responsibilities of customs brokers and trading companies clearly in contracts and establishing boundaries early on
- Establishing clear lines of communication and ensuring customs brokers and trading companies are disclosing the right information to Customs
- Deciding which documents requested by brokers and trading companies are reasonable or not
- Using measurement systems to manage broker/trading company performance
- Conducting periodic broker audits and compliance checks

13:00 **Networking Luncheon for Speakers and Attendees**

14:15 **Testing the Effectiveness of Your Customs Compliance Program: How to Detect Gaps and Risk Areas**

Jose A. Rodriguez

Regional Manager, Trade Compliance & Transportation
Supply Chain, Latin America
Covidien (USA)

- Developing a self-assessment methodology covering key import and export areas and related documentation
- Assembling the self-assessment team – who should be on it and why
- Deciding which third party/trading company should be assessed and what should be asked of them
- Conducting an on-site assessment of key areas that must be flagged
- Implementing compliance metrics and institutionalizing best practices

14:45 **Detecting Bribery Risks in Your Customs and Supply Chain Operations**

Wagner Giovanini

Cluster Compliance Officer – Latin America
Siemens (São Paulo)

- What to take away from recent bribery cases involving customs and trade operations in Brazil
- Detecting corrupt behavior and setting up internal controls and red flags throughout the customs clearance process
- Managing delays and how to best work with Customs officials to expedite the clearance process without paying bribes
- When to engage the legal department and how to provide assistance in internal investigations and self-disclosure
- Training your operational employees on anti-corruption compliance in the customs context

15:15 **Refreshment Break**

15:30 **Obtaining an Import License for Refurbished and Used Equipment: When and How to Secure Permits**

Geraldine Corrêa Santos

Brazil Customs Manager
Cisco Systems (São Paulo)

- Understanding restrictions for importation of used equipment
- What does and does not qualify as “used” equipment
- Proving the equipment cannot be purchased in Brazil and the technological and economic benefits it will bring to the economy
- How to justify the foreign currency value attributed to the equipment

- Preparing documents for the license approval – what Customs looks for
- Coordinating license approval time with shipments

16:00 Assessing and Managing Cargo Supply Chain Risk in Brazil

Omar Rached

Partner

AIV Auditoria Aduaneira (São Paulo)

- Understanding the risks of operating supply lines in Brazil and how to best counter them
- Conducting a supply chain risk assessment to identify security gaps and vulnerabilities
- Managing risk to avoid disruption to cargo commercial flows
- Steps you must take to guard your company against armed truck hijackings, armed warehouse robberies and heists at airports

- Implementing an effective threat mitigation policy for supply chains
- Recent cargo theft incidents in Brazil and update on the latest cargo security initiatives

16:45 Interactive Panel Session: Open Q&A Discussion

Come prepared with your most pressing customs compliance questions and take advantage of this unique opportunity to engage in a discussion with your peers. A panel of trade compliance experts will share with you some of their most valuable lessons learned in the area of customs compliance in Brazil and provide guidance on how to address your most complex customs issues.

17:45 Co-Chairs' Closing Remarks and Conference Ends

**denotes invited speaker at time of print*

POST-CONFERENCE WORKING GROUPS

FRIDAY, JUNE 1, 2012

(9:00 – 12:30) Registration opens at 8:30

A Getting Customs Valuation Right: A Practical Working Session on How to Meet Complex Brazil Transaction Value Rules

Bruna Antonini

Customs & Tax Director

Omnia International Trade Advisory (São Paulo)

Customs valuation rules are increasingly complex and can lead to inspections, audits and border delays. Because the transaction value of imported goods can include, in addition to the price paid by the importer, license fee or royalty, commissions, packing costs, transfer pricing and any other sum that accrue to the seller, they are closely monitored and challenged by Brazil Customs authorities.

This practical and interactive working group is led by experienced trade executives and will delve into the mechanics and principles of customs valuation in Brazil. Speakers will provide a roadmap to guide you through the many Customs valuation issues encountered in your day-to-day operations. Whether you are new to the field of Brazil customs or are a senior veteran seeking a comprehensive valuation refresher, you will leave this workshop with strategies to resolve the most complex Customs valuation challenges, including:

- Understanding the six methods for determining customs valuation and gray channel procedures
 - Primary basis
 - Identical goods method
 - Similar goods method
 - Deductive value method
 - Computed value method
 - Reasonable means method
- Adjustment to transaction value
- Additional costs included on customs valuation
- How to incorporate transfer pricing, royalty payments, commissions in customs valuation
- What your agreements with Trading Companies must include to minimize the risk of valuation disputes
- Administrative and judicial proceedings for customs valuation – what is needed to get a ruling
- Lessons learned from recent valuation decisions

(13:30 – 17:00) Registration opens at 13:00

B A Deep Dive into Brazil Tariff Classification: What Every Trade Executive Needs to Know

Geraldine Corrêa Santos

Brazil Customs Manager

Cisco Systems (São Paulo)

Vera Kanas Grytz

Partner

TozziniFreire Advogados (São Paulo)

Tariff classification is critical because it determines the amount of customs duties and taxes that a company will pay for each shipment. Proper tariff classification can be overwhelming because there are so many categories and Brazil customs authorities are actively reviewing imported and exported goods to make sure the import or export tariffs are declared properly. Wrongful classification can lead to overpaid duties, seized goods or delayed shipments.

In this interactive working group, senior trade compliance practitioners will provide you with unique insights into the mechanics and rules of Brazil customs classification. Whether you are new to the field or a seasoned trade professional who needs a refresher, this unique workshop will provide you with a complete guide to Brazil classification rules.

Topics will include:

- Regional harmonized tariff codes and the parameters for the determination of classification
- When and how you can alter the common external tariff (TEC)
 - Temporary and permanent alteration of TEC
 - International agreements that prevail over the TEC
- How to determine which tax codes should be applied to goods
- Addressing documentation nuances and discrepancies in descriptions and interpretations to avoid classification disputes
- How to optimize tax benefits and achieve the most advantageous duty positions
- Securing buy-in from suppliers
- What is needed to get a ruling in Brazil
- Training employees in logistics and planning departments on tariff classification
- Coordinating the activities of tax, finance and customs departments in tariff classification to more effectively classify goods

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BRAZIL SUMMIT ON CUSTOMS & IMPORT COMPLIANCE

CÚPULA DO BRASIL SOBRE COMPLIANCE ADUANEIRO E NA IMPORTAÇÃO

May 30–31, 2012 | Tivoli São Paulo, Brazil

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The fee includes the conference, all program materials, continental breakfasts, lunches and refreshments.

Payment Policy

Payment must be received in full by the conference date. All discounts will be applied to the Conference Only fee (excluding add-ons), cannot be combined with any other offer, and must be paid in full at time of order. Group discounts available to individuals employed by the same organization.

Cancellation and Refund Policy

You must notify us by email at least 48 hrs in advance if you wish to send a substitute participant. Delegates may not "share" a pass between multiple attendees without prior authorization. If you are unable to find a substitute, please notify **American Conference Institute (ACI)** in writing up to 10 days prior to the conference date and a credit voucher valid for 1 year will be issued to you for the full amount paid, redeemable against any other ACI conference. If you prefer, you may request a refund of fees paid less a 25% service charge. No credits or refunds will be given for cancellations received after 10 days prior to the conference date. ACI reserves the right to cancel any conference it deems necessary and will not be responsible for airfare, hotel or other costs incurred by registrants. No liability is assumed by ACI for changes in program date, content, speakers, or venue.

Hotel Information

American Conference Institute is pleased to offer our attendees a limited number of hotel rooms at a preferential rate. To book a room at the preferred rate please visit the conference website at www.AmericanConference.com/Brazilcustoms and download a reservation form.

Venue: Tivoli São Paulo – Mofarrej
Address: Alameda Santos, 1437, Cerqueira César, 01419-001
São Paulo | Brasil
Reservations: (55) 11 3146 5900

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